

Dear customer,
 we hope that you are satisfied with your purchase from UniMerch GmbH. Would you still like to return / exchange something, then this is of course possible.

Have you accidentally received a wrong / defective item, please contact our customer service at +49 (0) 8141/369814 or send an email to info@unimerch.de. We will process the complaint as soon as possible.

Return/exchange is possible within **14 days** after receiving the goods.

Please proceed as follows:

1. Enter your name, the order number and the article number(s):

Name:	Order-No.:	Article-No.:

2. Please tick the reason for return:

Article does not like	
Article does not fit	
Article defective	
No data	

3. Please return the package well packed so that items can not be damaged. Attach the delivery bill urgently.

4. Stick the section at the bottom of this page on the package.

5. Drop off the package at your post office. You will be responsible for the return shipping costs. Send, depending on the value of the goods, the package possibly insured.

We will endeavour to process your return immediately, but within 5 working days at the latest. Payments will be credited to your PayPal account or credit card after inspection of the returned goods.

Your UniMerch Team



UniMerch Merchandising GmbH

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